

Success Stories I've Orchestrated



الإسكان التنموي
Developmental Housing



Developmental Housing Project under Vision 2030

Under the umbrella of Saudi Arabia's Vision 2030, the Developmental Housing initiative spearheaded by the Ministry of Housing aimed at providing shelter to the most deprived families within the community. This project was in collaboration with the Ministry of Human Resources and Social Development “Social Security” and was primarily facilitated through the housing support portal “Iskan”. As the Project Manager, I had the privilege of leading a multi-disciplinary team comprising developers, business analysts, and testers. Our core objective was to architect two distinctive platforms: one catering to charity organizations and the other for the employees working within this initiative. Through collaborative effort, we successfully engineered solutions that not only streamlined the application process for housing support, but also established a robust framework for monitoring, management, and continuous improvement of the service delivery, ensuring that the assistance reached the deserving families efficiently.

الهيئة العامة للمنافسة
General Authority for Competition



Electronic Case Management System for the General Authority for Competition

The General Authority for Competition (GAC) is a pivotal institution that deals with a plethora of prosecution lists, registering them as incoming cases to be deliberated upon. The conventional process entailed extensive communication with the involved parties, sharing of case files and notes, conducting multiple sessions for thorough discussion, and eventually drafting and communicating the final decisions. The vision was to transition from this manual workflow to an automated, electronic case management system, enhancing efficiency and transparency in handling the cases. As the Project Manager, I led a capable team of developers, business analysts, and testers in building a comprehensive platform to realize this vision. Our journey from requirement gathering to system deployment saw the successful automation of case registration, tracking, discussion sessions, and decision dissemination, significantly expediting the case resolution process while ensuring accuracy and transparency. This digital transformation not only streamlined GAC's operational framework but also fortified its position in ensuring fair competition practices within the realm.



Local Content Award Website Development for the Local Content & Government Procurement Authority

Tasked by the Local Content & Government Procurement Authority to create a website for their Local Content Award, I led a team of developers, business analysts, and testers to build a platform that facilitates award applications, showcases award details, and manages evaluation processes. The website houses various pages including a main page summarizing the award, sub-pages detailing award tracks and previous winners, an application page for the three award tracks, (government agencies, private sector establishments, and individuals) and a page for post-application evaluation.

One of the hallmark features we incorporated was a robust reporting system, enabling the extraction of various reports in Excel format, such as applicant statistics, registration track-wise breakdown, and document count, among others. Furthermore, we established a secure authorization level for residents to review submissions, attached files, and view reports and evaluations, ensuring a streamlined, transparent, and efficient operation of the award management process. This project not only epitomized digital transformation but also significantly contributed to the augmentation and recognition of local content within the Kingdom.



Enhancements to ZATCA's Zacaty Web Portal

The Zacaty Web Portal, initiated by the Zakat, Tax, and Customs Authority (ZATCA), serves as a national platform designed to simplify the process of fulfilling Zakat obligations for individuals. By facilitating the calculation and electronic payment of Zakat, the portal ensures the collected funds reach the designated beneficiaries at the Ministry of Human Resources and Social Development, particularly the Social Security Agency and empowerment programs.

As the Project Manager, I was entrusted with leading a skilled team of developers and testers to execute a series of change requests on the portal, aimed at further streamlining the user experience and enhancing functionality. The primary challenge of this project was the tight deadline; our client mandated the completion of all change requests before the start of Ramadan, a season for Zakat payments. Despite the tight timeframe, my team and I diligently coordinated to prioritize, develop, test, and successfully implement the necessary changes, ensuring the portal was optimally functional and user-friendly for the pivotal Zakat payment season.



Ministry of Interior
Kingdom of Saudi Arabia

Resource Management for Ministry of Interior - Maidan Project

The Maidan Project with the Ministry of Interior needed a team of IT professionals to get the job done. As the Project Manager, my job was to find, interview, and make sure we had the right people for the tasks at hand. Through a series of comprehensive interviews and evaluations, I was able to form a team that not only met the technical and professional benchmarks but also harmonized well with the project's overarching objectives.



License Renewal for MODON's Fortigate Systems

MODON aimed to renew their Fortigate licenses, and as the Project Manager, my key responsibility was to find the right supplier who could meet the budget and time constraints. By thoroughly researching and negotiating with potential suppliers, I was able to secure a deal that not only fit the budget but also ensured the license renewals were processed in a timely manner, keeping MODON's systems secure and operational without any downtime.



LEDA Product Management for HADAF, SAIB

At HADAF & SAIB, I took on a role akin to a Product Manager, providing overarching support for our in-house developed social media listening tool, LEDA. My responsibilities spanned across various facets of product management including troubleshooting, overseeing updates and enhancements, liaising between the development team and stakeholders, and ensuring that the tool continually met the evolving needs of our social media monitoring objectives. Through a collaborative effort, we were able to refine LEDA's capabilities, ensuring it remained a robust and reliable asset for our social media engagement strategy.